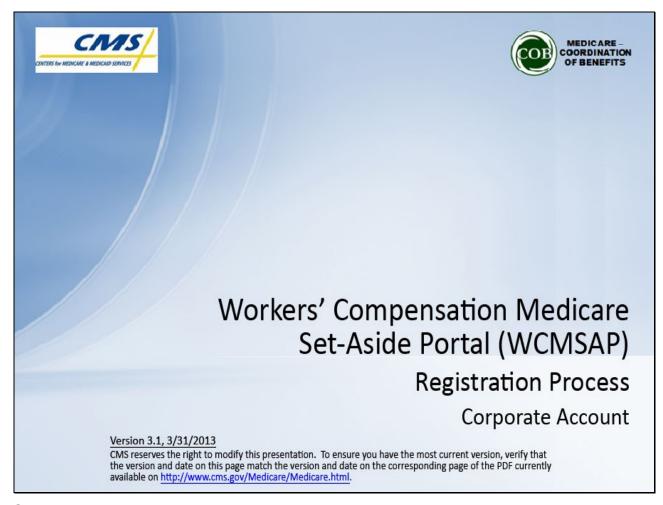
### Slide 1 - of 36



#### Slide notes

Welcome to the Workers' Compensation Medicare Set-Aside Portal (WCMSAP) Registration Process course.

Note: This module is intended for those entities who will register for a corporate account. A corporate account indicates that the submitter is registering as a corporate entity with an Employer Identification Number (EIN) and will be regularly submitting WCMSA requests.

As a reminder, you may view the slide number you are on by clicking on the moving cursor. Additionally, you can view the narration by clicking the Closed Captioning [CC] button in the lower right hand corner of the screen.

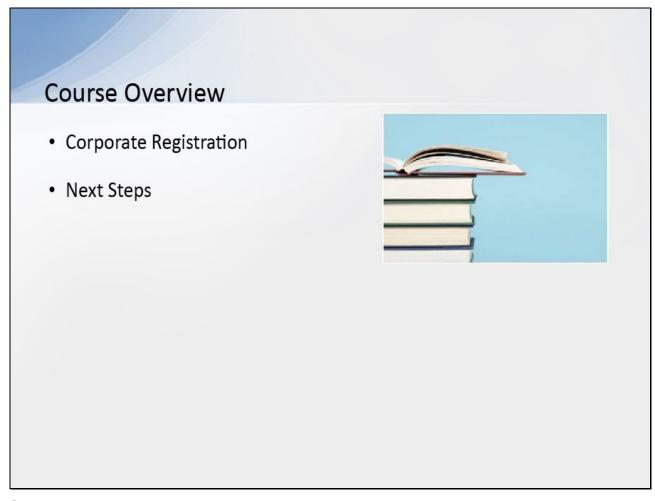
### Slide 2 - of 36

## Disclaimer

While all information in this document is believed to be correct at the time of writing, this Computer Based Training (CBT) is for educational purposes only and does not constitute official Centers for Medicare & Medicaid Services (CMS) instructions for the WCMSAP. All affected entities are responsible for following the applicable CMS instructions found at the following link: <a href="http://www.cms.gov/WorkersCompAgencyServices/">http://www.cms.gov/WorkersCompAgencyServices/</a>.

Slide notes

## Slide 3 - of 36



## Slide notes

This course will provide instruction on how to complete a Corporate registration on the WCMSAP and the steps to follow once the registration has been submitted.

### Slide 4 - of 36

## **Getting Started**

- Register with the CMS
- Identify and assign an Account Representative
  - Initiates new registration
  - Account contact
  - Recipient of Coordination of Benefits Contractor (COBC) notifications and e-mails
  - Cannot be an actual user of the WCMSAP
  - Cannot register for more than one WCMSAP account
- To change your Account Representative, contact the COBC
  - · EDI Representative will make the change

#### Slide notes

Before using the WCMSAP, you must register with the CMS.

In order to register a corporate entity on the WCMSAP, the corporation must identify and assign an Account Representative.

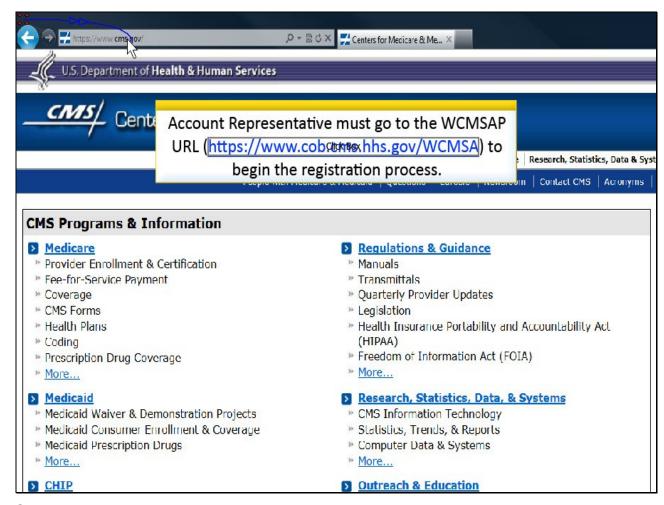
The Account Representative will initiate the new registration for the corporation and provide all of the information requested by the system.

The Account Representative will be your account contact and will be the recipient of Coordination of Benefits Contractor (COBC) notifications and e-mails.

The Account Representative cannot be an actual user of the WCMSAP and cannot register as the Account Representative for more than one WCMSAP account.

If you need to change your Account Representative after completing the New Registration step, you must contact the COBC and a COBC Electronic Data Interchange (EDI) Representative will make the change for you.

### Slide 5 - of 36



#### Slide notes

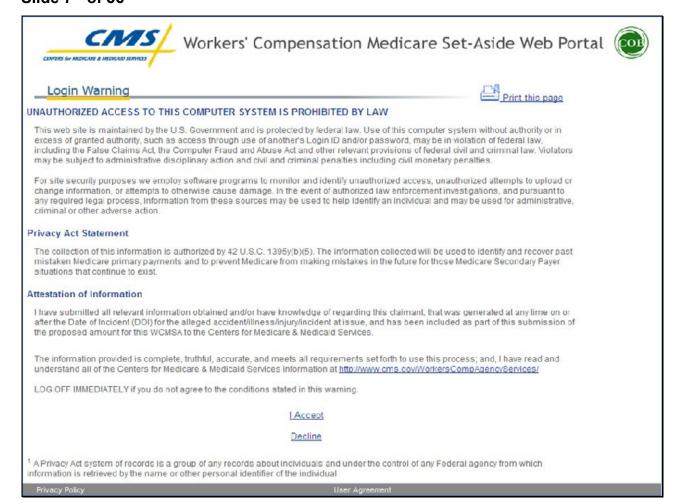
All users must register for a Web portal account on the WCMSAP URL. To create your corporate account, your Account Representative must go to the WCMSAP URL (https://www.cob.cms.hhs.gov/WCMSA) to begin the registration process.

### Slide 6 - of 36



#### Slide notes

### Slide 7 - of 36

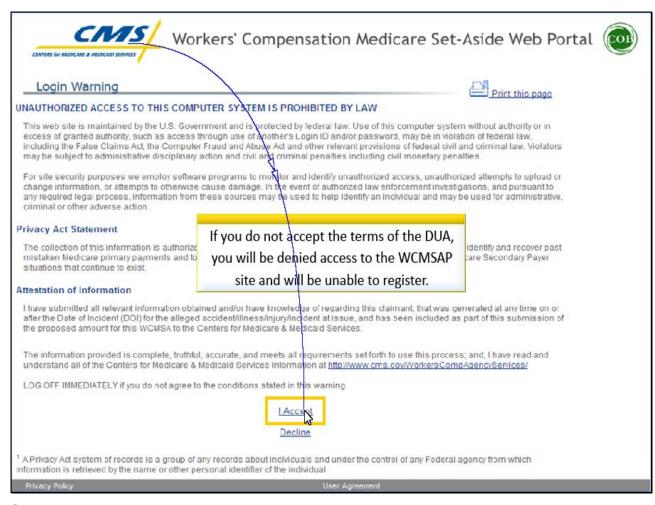


#### Slide notes

Each time you visit the WCMSAP Web site, the Login Warning page will display the Data Use Agreement (DUA). The DUA provides information about WCMSAP security measures including access, penalty and privacy laws.

You must agree to the terms of this warning each time you access the WCMSAP application.

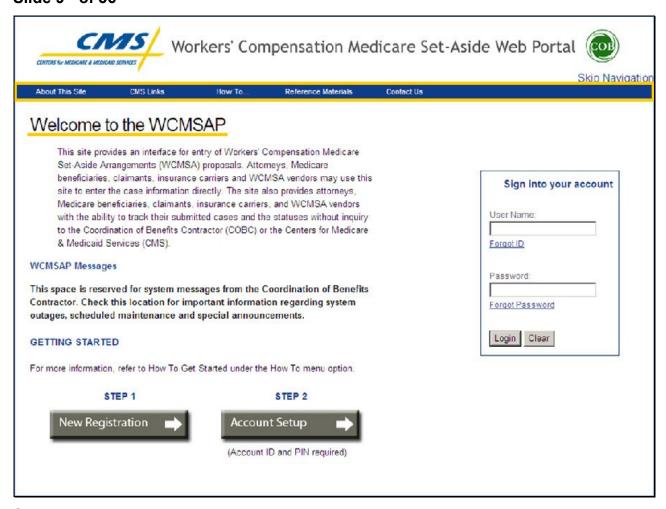
### Slide 8 - of 36



#### Slide notes

You must review the DUA and click the [I Accept] link at the bottom of the page to continue otherwise you will be denied access to the WCMSAP site and will be unable to register.

### Slide 9 - of 36



#### Slide notes

Once you have clicked on the I Accept link, you will be brought to the Login (Welcome) page. Here you will find various menu options.

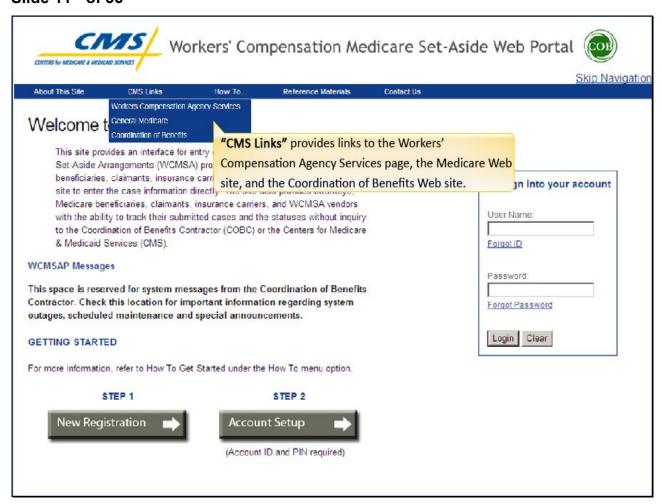
### Slide 10 - of 36



#### Slide notes

"About This Site" navigates to the How to Use This Site link, offering general information on how to use the WCMSAP application.

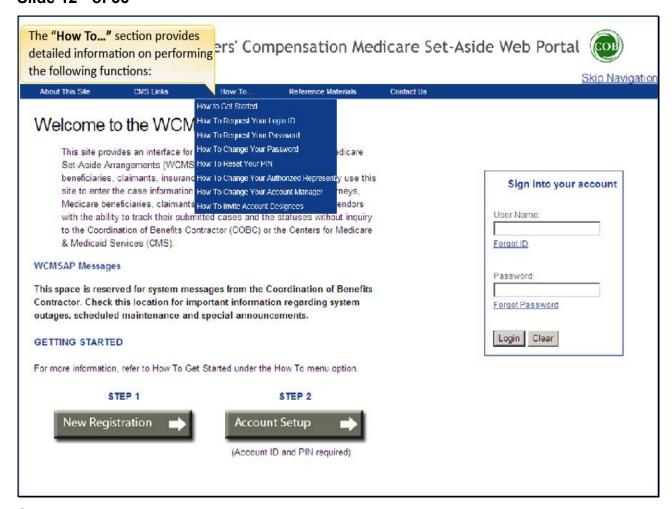
### Slide 11 - of 36



#### Slide notes

"CMS Links" provides links to the Workers' Compensation Agency Services, page, the Medicare Web site, and the Coordination of Benefits Web site.

### Slide 12 - of 36

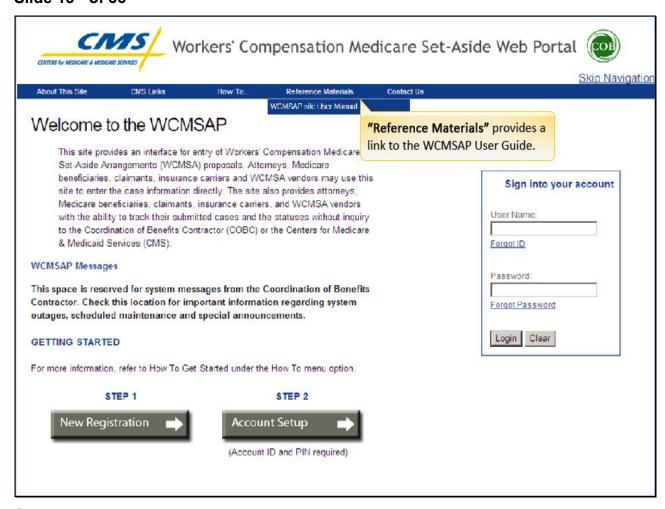


#### Slide notes

"The How To…" section provides detailed information on performing the following functions: Getting Started, Requesting your Login ID, Requesting your Password, Changing your Password, Resetting your PIN,

Changing your Account Representative, Changing your Account Manager, and Inviting Account Designees.

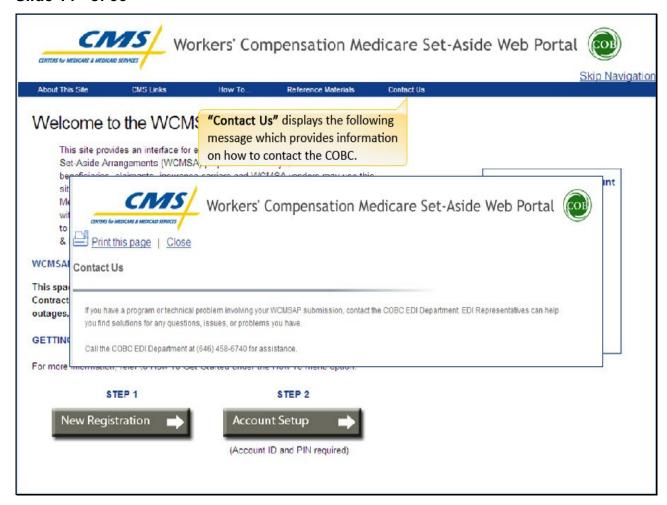
### Slide 13 - of 36



#### Slide notes

"Reference Materials" provides a link to the WCMSAP User Guide.

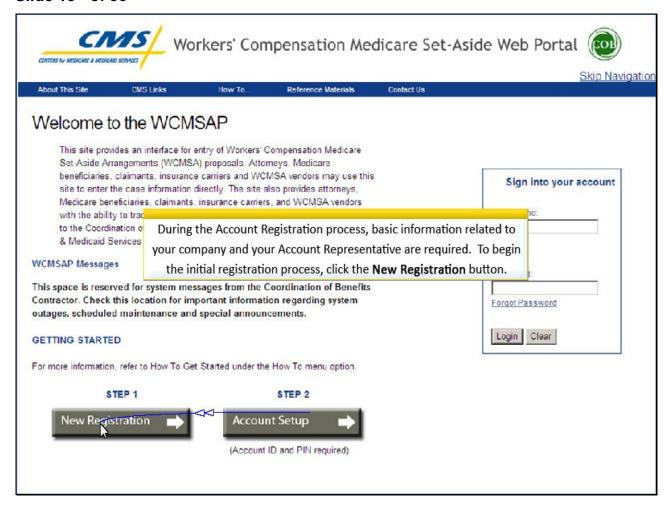
#### Slide 14 - of 36



#### Slide notes

"Contact Us" displays the following message which provides information on how to contact the COBC.

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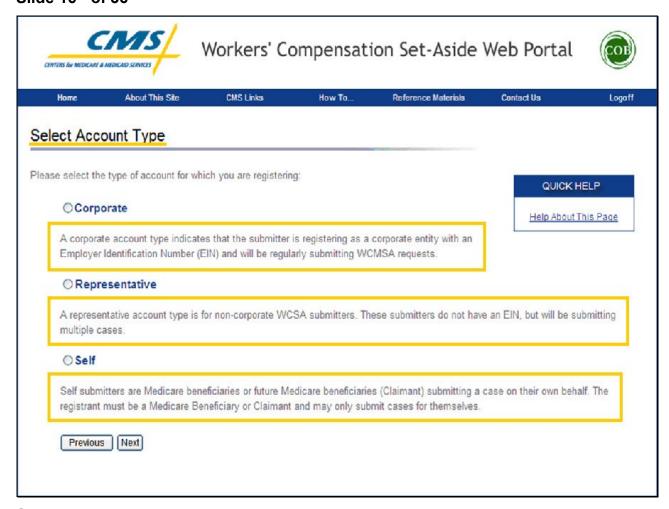


#### Slide notes

The first step in the WCMSAP registration process is Account Registration. During this step, basic information related to your company and your Account Representative are required.

To begin this process, your designated Account Representative must click the New Registration button.

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#### Slide notes

The Select Account Type page displays. This page describes the differences between each account type.

### Slide 17 - of 36

## Account Type

- Corporate
  - Corporate entity with an Employer Identification Number (EIN)
  - Will regularly submit WCMSAP requests
- Representative
  - Non-corporate WCMSAP submitter with no EIN
  - · Will submit multiple cases
- Self
  - Medicare beneficiary/claimant
  - Submit a case for themselves

#### Slide notes

Users will be required to first specify the type of account for which they are registering.

There are three types of WCMSAP accounts: Corporate, Representative, and Self.

A corporate account type indicates that the submitter is registering as a corporate entity with an Employer Identification Number (EIN). Those registering as a corporate account type will be regularly submitting WCMSAP requests.

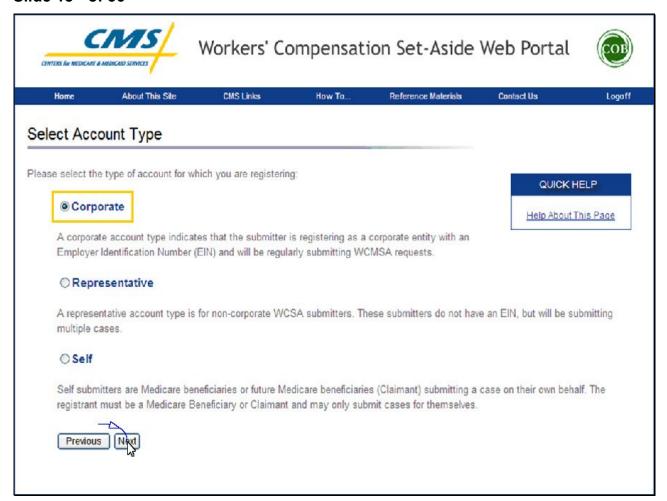
A representative account type is for a non-corporate WCMSAP submitter. These submitters do not have an EIN, but will be submitting multiple cases.

A self-submitter account type is for a Medicare beneficiary or a claimant who has a reasonable expectation of becoming a Medicare beneficiary within 30 months and is submitting a case on their own behalf.

The self-submitter can only submit cases for themselves.

The account type selected will determine both the basic information that is captured during the registration process and the level of vetting that is subsequently undertaken.

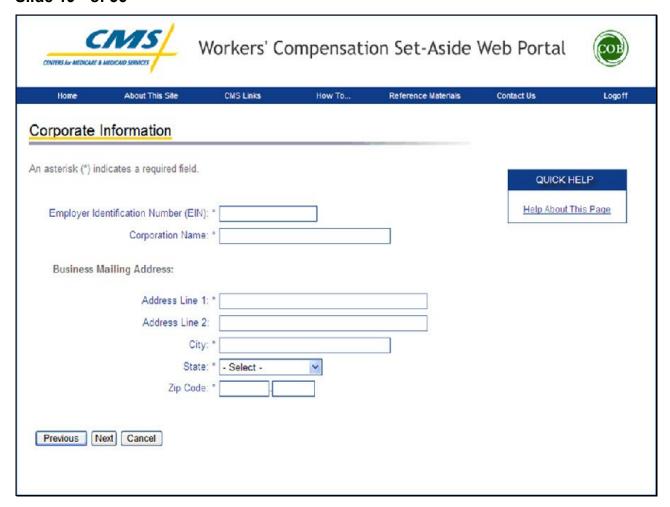
#### Slide 18 - of 36



## Slide notes

To register as a Corporate user, select the Corporate button and then click Next.

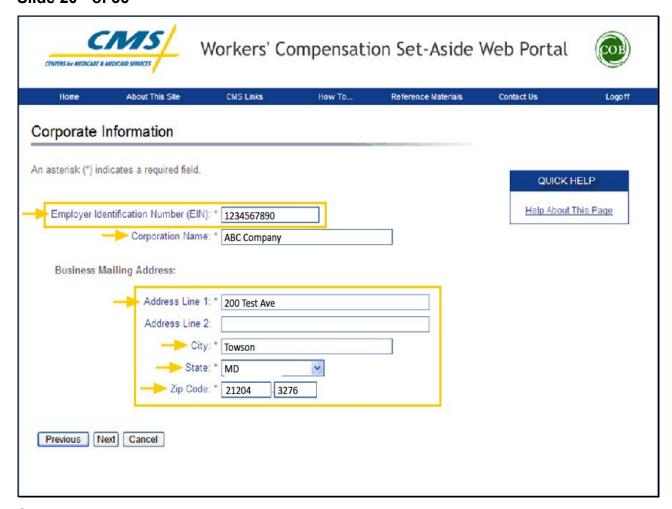
## Slide 19 - of 36



#### Slide notes

After the Corporate account type is selected, the Account Representative will be directed to the Corporate Information page.

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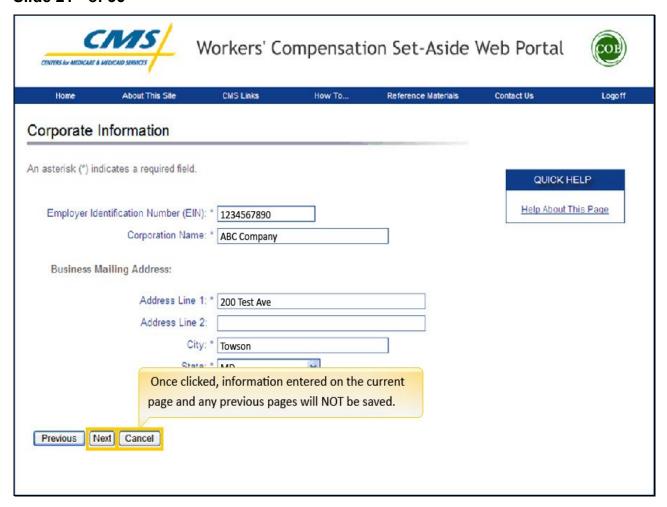


#### Slide notes

Enter the EIN associated with the corporation reflected under this WCMSAP registration. If you have more than one EIN, you may submit this registration with any one of those EINs. Enter the corporation's mailing address.

The business address will be used by the COBC to send the Profile Report and any correspondence regarding this Account ID to the corporation. Fields marked with an asterisk (\*) are required.

## Slide 21 - of 36



#### Slide notes

If you need to cancel the registration process, click cancel. Once clicked, information entered on the current page and any previous pages will NOT be saved. To continue with the registration process, click Next.

### Slide 22 - of 36

# **Corporate Information Validation**

- System validates each field on each registration page
- If errors are found
  - System displays message indicating what errors were found
  - Cursor is placed on the first field that generates an error
  - User must correct the error before being allowed to proceed
- The system will revalidate the data once it has been entered

#### Slide notes

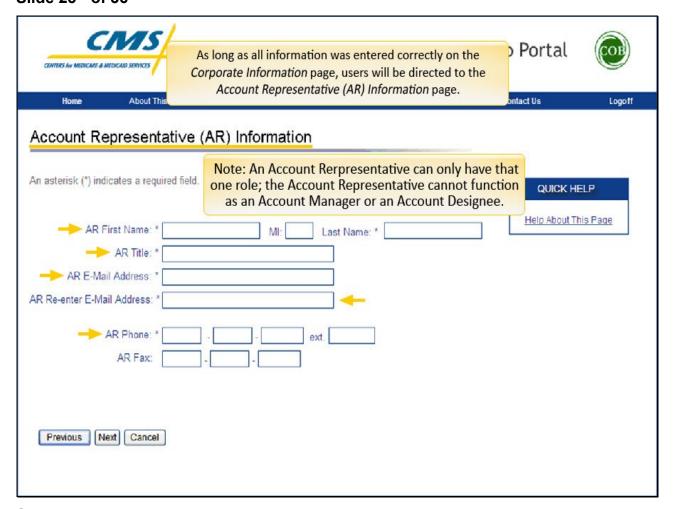
The system will validate each field on each registration page for accuracy and completeness.

If errors are found, the system will display applicable error messages on the screen indicating what error condition(s) were found.

When errors are discovered, the cursor will be placed on the first field that generates an error condition. This will either be a required field that is missing data or a field that contains a data error.

The user must correct the error before the system will allow the user to proceed to the next page. Once the data has been corrected, the system will revalidate all data that has been entered.

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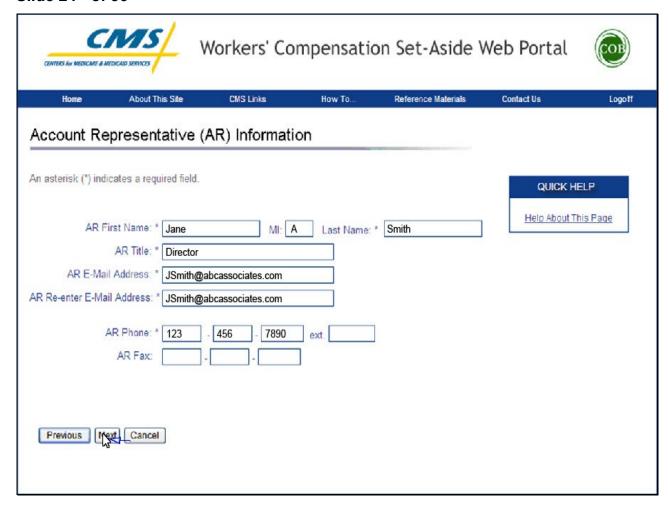
#### Slide notes

As long as all information was entered correctly on the Corporate Information page, the Account Representative (AR) Information page will display next. This page captures information related to the Account Representative

As the Account Representative, you must enter your personal information here. Note: An Account Representative can only have that one role; the Account Representative cannot function as an Account Manager or an Account Designee.

E-mail addresses for each user role will be verified upon entry, and any address matches between the Account Manager, Account Designee or Account Representative roles will be denied. Fields marked with an asterisk (\*) are required.

## Slide 24 - of 36



#### Slide notes

Once the Account Representative Information page is complete, click the Next button to continue the registration process.

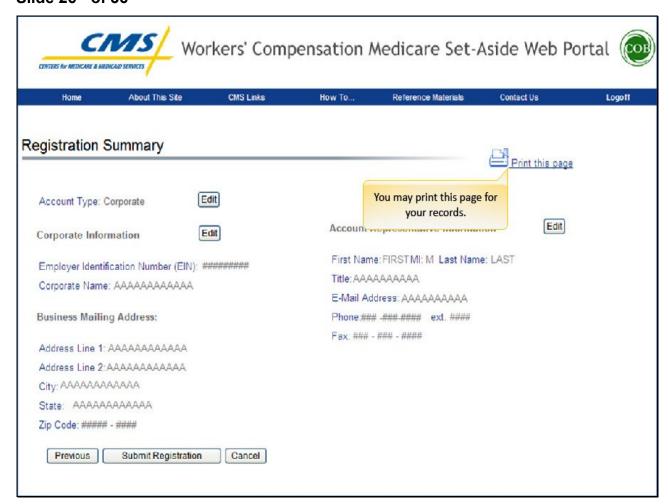
## Slide 25 - of 36



#### Slide notes

The Registration Summary page will then display. This page lists all the information that was previously entered. All information should be reviewed and verified before continuing.

## Slide 26 - of 36



#### Slide notes

This page may be printed for your records.

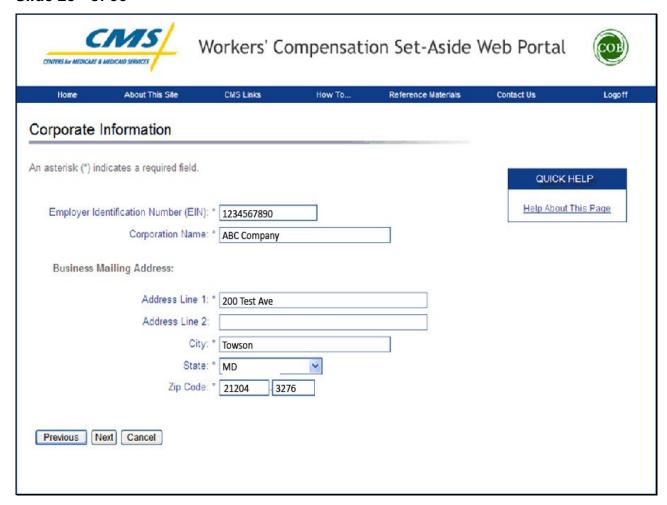
## Slide 27 - of 36



#### Slide notes

To make any corrections, click the Edit button next to the applicable section. Once clicked, the system will display that information entry page.

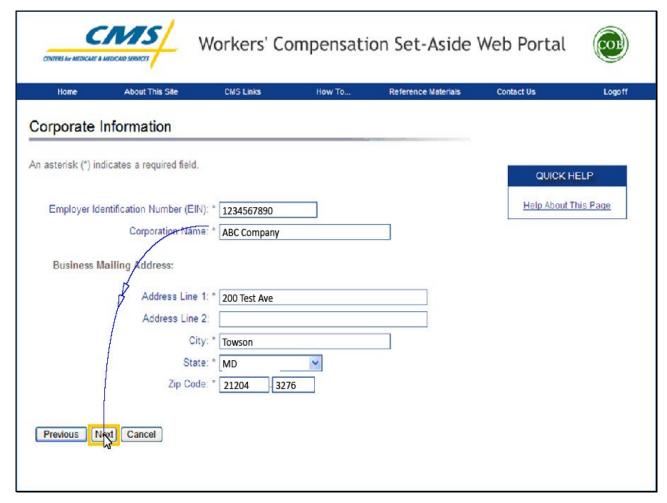
## Slide 28 - of 36



#### Slide notes

Add, change, or delete any of the information as needed.

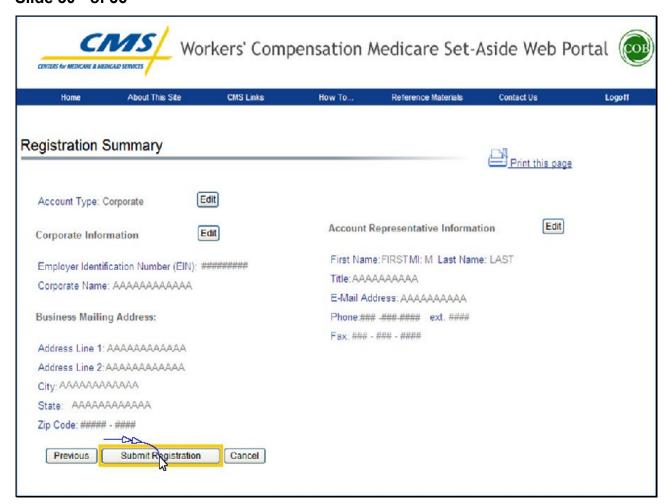
## Slide 29 - of 36



#### Slide notes

Once all corrections have been made, click Next to navigate back to the Registration Summary page.

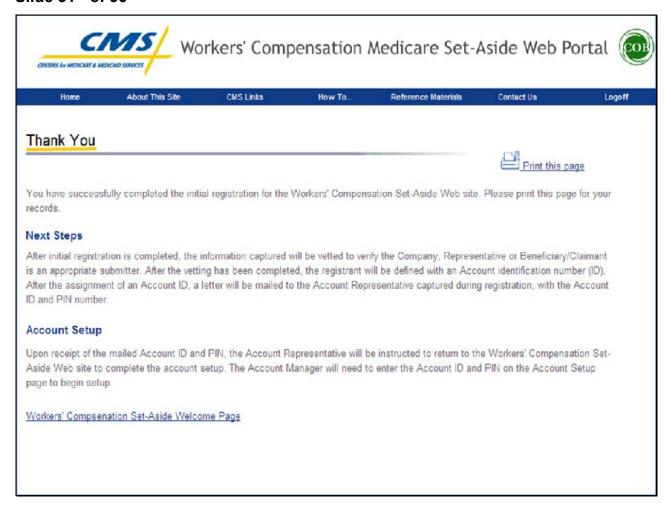
## Slide 30 - of 36



#### Slide notes

Once you have returned to the Registration Summary page, click Submit Registration.

## Slide 31 - of 36



#### Slide notes

Once the registration has been submitted, the Thank You page displays, outlining the next steps in the registration process.

### Slide 32 - of 36

## **Next Steps**

- COBC
  - Validates information
  - Letter mailed within two weeks to Account Representative, which contains
    - Account ID and PIN
    - · Instructions for setting up account
- Contact COBC EDI Representative if letter is not received within 10 business days

#### Slide notes

Once your registration application has been submitted, the information provided will be validated by the COBC.

Within two weeks, a letter will be mailed to you, the Account Representative, that contains the Account ID and PIN, along with instructions for setting up the account (which will be completed by the Account Manager).

If a letter is not received within 10 business days, contact a COBC EDI Representative.

### Slide 33 - of 36

## **Next Steps**

- Account Representative must give the PIN and Account ID/Submitter ID to the Account Manager
  - Information is needed to complete Account Setup
- Account Manager must complete the Account Setup on the WCMSAP
  - Account ID/Submitter ID and PIN Information are needed to begin setup
  - Please see the Account Setup CBT for more information

#### Slide notes

When the Account Representative has received the PIN and Account ID/Submitter ID, they must give this information to the Account Manager for the Corporate account.

The Account Manager needs this information in order to complete the next step in the registration process which is Account Setup. Account Setup must be completed on the WCMSAP Web site.

The Account Manager must return to the WCMSAP to complete the Account Setup. The Account Manager will need to enter the Account ID/Submitter ID and PIN on the main page to begin setup.

For more information on the Account Setup process, please see the Account Setup CBT.

### Slide 34 - of 36

# **Next Steps**

- Once the Account Manager has completed Account Setup, an e-mail is sent to the Account Representative
  - Includes a Profile Report and any additional information provided during the Account Setup
  - May take up to 10 business days to receive
- The Profile Report
  - Must be signed and returned to the COBC within 60 business days
  - When returning the signed Profile Report via e-mail, use "WCMSAP Profile Report" in the subject line
  - If not received within 60 days, the account will be deleted on the 60th business day

#### Slide notes

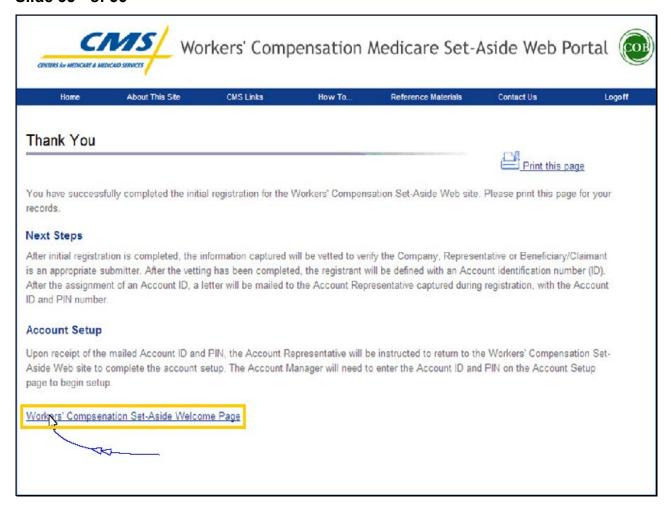
Once the Account Manager has completed the Account Setup, an e-mail notification will be sent to you, the Account Representative.

This notification will include a Profile Report denoting all information previously recorded during registration, and any additional information provided during the Account Setup.

It may take up to 10 business days to receive the Profile Report. You will have 60 business days to review, sign, and return the Profile Report to the COBC. When returning the signed Profile Report via email, use "WCMSAP Profile Report" in the subject line.

If a signed Profile Report is not received within that timeframe, the account will be automatically deleted on the 60th business day. If the account is deleted, you must start the registration process from the beginning.

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#### Slide notes

To return to the WCMSAP Welcome page, click the Workers' Compensation Set-Aside Welcome Page link.

## Slide 36 - of 36



Slide notes